

# Total Mobility Scheme

# Ridewise

## Information Sheet

You have been assessed as having a significant temporary or permanent impairment which prevents you from using your own car or travelling on a bus.

The scheme is administered by Hawke's Bay Regional Council and pays 75% of your passenger fare up to \$50.\*

## Understanding the subsidy

### All fares up to \$50 get a 75% discount

Any fare over \$50 will require you to pay the difference.

\$37.50 is the maximum discount you can get on any fare, see the example table below

Original fare	You are charged	Your discount
\$22	\$5.50	\$16.50
\$35	\$8.75	\$26.25
\$50	\$12.50	\$37.50
\$61	\$23.50	\$37.50

\*Rates may vary between taxi companies\*

## Example ID Card

This must be used for all trips to access subsidy.



\*T&Cs subject to change.

If you lose your card, you can get a replacement by contacting us on (06) 835 9200 or email [info@hbrc.govt.nz](mailto:info@hbrc.govt.nz)

## Total Mobility Transport Operators

**Baywide Taxis - Napier and Hastings**  
Phone: 0800 885 533

7 days 8am-7pm. Folded wheelchair

**Driving Miss Daisy - Hastings and Havelock**  
Phone: 06 878 5029 or 027 234 6017

Booking required - Wheelchair with occupant  
[drivingmissdaisy.co.nz](http://drivingmissdaisy.co.nz)

**Driving Miss Daisy - Taradale and Napier**  
Phone: 06 844 0620 or 021 465 335

Booking required - Wheelchair with occupant  
[drivingmissdaisy.co.nz](http://drivingmissdaisy.co.nz)

**Hastings Taxis - Hastings**  
Phone: 06 878 5055 or 0800 87 5055

24 hr/7 days on-call service - Wheelchair with occupant  
[admin@hastingstaxis.co.nz](mailto:admin@hastingstaxis.co.nz)

**Hawke's Bay Combined Taxis**  
Phone: 06 835 7777

24 hr/7 days on-call service - Wheelchair with occupant  
[operations@hbcombined.co.nz](mailto:operations@hbcombined.co.nz)

**Monique Driving You Napier, Hastings and Havelock North** Phone: 06 877 7807

Booking preferred - Wheelchair with occupant  
[drivingyou.co.nz](http://drivingyou.co.nz)

**Freedom Companion Driving - Hastings/Havelock North**  
Phone: 06 870 7267 or 027 269 3604

[hastings@freedomdrivers.co.nz](mailto:hastings@freedomdrivers.co.nz)

**Freedom Companion Driving - Napier/Taradale**  
06 833 7121 or 021 0222 9089

[napier@freedomdrivers.co.nz](mailto:napier@freedomdrivers.co.nz)  
Bookings Required - Wheel Chair with Occupant (Electric or Manual)  
[freedomdrivers.co.nz](http://freedomdrivers.co.nz) 0800 956 956

**Pink Total Transport - Napier**  
Phone: 06 835 5300

Booking required - Wheelchair with occupant  
[pinktotaltransport.co.nz](http://pinktotaltransport.co.nz)  
[info@pinktotaltransport.co.nz](mailto:info@pinktotaltransport.co.nz)

**Viv's Taxi Service - Central Hawke's Bay**  
Phone: 027 211 3663

Booking required - Wheelchair with occupant  
[vcpts2023@gmail.com](mailto:vcpts2023@gmail.com)